

DealerSocket (Medium Enterprise / Automotive & Transport in USA)

Introduction

This case study of DealerSocket is based on an April 2017 survey of SQL Diagnostic Manager customers by TechValidate, a 3rd-party research service.

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“I like the ability to isolate issues at the source. Specifically being an Agile environment, we release new code on a very aggressive rotation. SQL Diagnostic Manager helped us turn around a solution much faster.”

“I love that it is easy to use and very informative.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager:

- Optimize their SQL Server database instances to:
 - Improve database performance.
 - Improve visibility into the overall health of the databases.
 - Identify inefficient and poor performing SQL queries, batches, and statements.
 - Accelerate root-cause identification & mean time to resolution.
 - Improve the ability to identify database-related application performance.
 - Automate administration and provision monitoring using scripting language.
 - Automate alert response actions to correct problems and integrate with other systems.
 - Find query bottlenecks using wait state query workload analysis.
 - Find and resolve blocking and deadlock application conflicts.
 - Diagnose performance issues with Availability Groups.

Use Case

The key features and functionalities of SQL Diagnostic Manager that the surveyed company uses:

- Has 100 or more SQL Server databases in their environment.
- Operating systems integrated with SQL Server databases: Windows.

Results

The surveyed company achieved the following results with SQL Diagnostic Manager:

- Increased database performance.
- Decreased unplanned database downtime.
- Decreased mean time to resolution for database issues by more than 75%.
- Improved collaboration with other IT groups and less finger-pointing.
- Reduced costs on consulting hours and/or hardware investments.
- Increased database administrator efficiency.
- Improved visibility into the health and performance of their database.

Company Profile

Company:
DealerSocket

Company Size:
Medium Enterprise

Industry:
Automotive & Transport

About SQL Diagnostic Manager

SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance and availability problems within the SQL Server environment.

Learn More:

[IDERA](#)