

Livest Kabelmedien (Medium Enterprise / Media & Entertainment in Austria)

Introduction

This case study of Livest Kabelmedien is based on an April 2017 survey of SQL Diagnostic Manager customers by TechValidate, a 3rd-party research service.

“SQL Diagnostic Manager provides very fast mean time to resolution.”

“I really like its overview of all systems.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager:

- Optimize their SQL Server database instances to:
 - Improve database performance.
 - Improve visibility into the overall health of the databases.
 - Identify inefficient and poor performing SQL queries, batches, and statements.
 - Accelerate root-cause identification & mean time to resolution.
 - Address a lack of DBA resources to effectively and proactively manage all instances.
 - Automate alert response actions to correct problems and integrate with other systems.
 - Find query bottlenecks using wait state query workload analysis.
 - Find and resolve blocking and deadlock application conflicts.
 - Diagnose performance issues with Availability Groups.

Use Case

The key features and functionalities of SQL Diagnostic Manager that the surveyed company uses:

- Has 10 to 24 SQL Server databases in their environment.
- Operating systems integrated with SQL Server databases: Windows.

Results

The surveyed company achieved the following results with SQL Diagnostic Manager:

- Increased database performance.
- Decreased unplanned database downtime by 50% to 74%.
- Decreased mean time to resolution for database issues by more than 75%.
- Reduced costs on consulting hours and/or hardware investments.
- Increased database administrator efficiency.
- Improved visibility into the health and performance of the databases.

Company Profile

Company:
Livest Kabelmedien

Company Size:
Medium Enterprise

Industry:
Media & Entertainment

About SQL Diagnostic Manager

SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance and availability problems within the SQL Server environment.

Learn More:

[IDERA](#)