

Medium Enterprise / Financial Services in Mexico

Introduction

This case study of Portafolio de Negocios S.A. de C.V. – DG is based on a November 2017 survey of SQL Doctor customers by TechValidate, a 3rd-party research service.



“SQL Doctor provides us with a favorable response regarding the display of data in our desktop and web applications.”

“SQL Doctor provides us with improvements in the processes, the indexes, and the query workload.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Doctor:

- SQL Server performance problems due to:
 - index and query issues
 - disk, memory, network, and processor issues
 - deadlocks, blocking processes, long-running jobs and transactions, and wait stats

Use Case

The surveyed company has 10 to 24 SQL Server databases in their environment.

The surveyed company looked for the following key features when evaluating SQL Doctor:

- Run real-time, as-needed, and scheduled health checkups
- Display a prioritized list of performance optimization recommendations
- Generate SQL scripts to optimize performance and to undo previously applied optimization
- Access analysis history and view trends

Results

The surveyed company achieved the following results with SQL Doctor:

- Team impact:
 - Improved visibility into database health and performance
 - Proactively resolved problems before they impact the organization
 - Reduced database workload and increased database performance
- Organizational impact:
 - Experienced fewer and less severe unpredictable database incidents
 - Decreased database-related IT costs
- Reduced:
 - index issues: more than 80%
 - query issues: more than 80%
 - SQL Server settings issues: 60% to 80%
 - workload issues: more than 80%

The surveyed company rates the following capabilities of SQL Doctor as compared to its competition:

- quick or full health checkups: best in class
- drill-down dashboard: best in class
- prioritized recommendations: best in class
- educational resources: best in class
- scripts to tune and undo: best in class
- access to analysis history: best in class

Company Profile

Company:
Portafolio de Negocios S.A. de C.V. – DG

Company Size:
Medium Enterprise

Industry:
Financial Services

About SQL Doctor

SQL Doctor is a must-have time-saving tool that leverages proven industry best practices endorsed by SQL Server MVPs to analyze and provide recommendations for improving SQL Server performance. It targets some of the most common performance problems such as queries, server configuration, security, database objects, memory, wait statistics, query plans, and much more.

Learn More:

[IDERA](#)